



A More Complete Clean

FREQUENTLY ASKED QUESTIONS

OMNI-MIXX II & OXYMIXX II

Q. ON YOUR NEW CLOSED LOOP SYSTEM, THERE ARE TWO DIFFERENT DISPENSERS. WHAT IS THE DIFFERENCE?

A. One dispenser is a closed loop version of our original OxyMixx System. One chemical only, EP50 provides multiple tasks. The other dispenser, Omni-Mixx II handles a variety of different chemicals.

Q. WHAT EXACTLY DO YOU MEAN BY CLOSED LOOP?

A. This is a proprietary system, where only our Avmor engineered bottle will fit the dispenser. It also ensure that end users do not have access to the chemicals other than through the dispensers are a diluted product.

Q. THE DILUTIONS ARE PRINTED RIGHT ON THE LABEL. WHY DID YOU DO THIS?

A. We wanted to give the end user insight into what is really going on at the control panel. It also helps end users to choose between dilutions that are more appropriate for the task at hand.

Q. THE DIAL FOR EP67 SAYS 1:64, BUT I WANT TO USE IT AT 1:10. HOW DO I DO THAT WITH THIS SYSTEM?

A. Simply turn the dial to the 1:12 dial setting with EP67 in the docking system. Then dilute your chemical to bucket or bottle as you normally would.

Q. IT LOOKS LIKE YOU HAVE GIVEN OPTIONS TO THE END USER FOR VARIOUS DILUTIONS. WAS THAT YOUR INTENTION?

A. Yes. End users often know the soil loads of their buildings and facilities they clean far better than we do. We have made suggestions on starting points for dilutions, but this gives a broader range of cleaning abilities to the person who is doing the cleaning.

Q. I'VE INSTALLED SOME OF YOUR EARLIER DISPENSERS. THERE WERE MANY PARTS AND CONFIGURATIONS TO THE INSTALLATION AND TOOK SOME TIME. HOW HARD IS THIS DISPENSER TO INSTALL?

A. It should be the simplest dispenser you have ever installed. 6 screws hold the dispenser on the wall, attach the water supply hose to a faucet and begin diluting chemical. No extra parts in the box, just the owners manual. Recycle the cardboard and your done.

Q. ARE YOU NOT CONCERNED THAT BY HAVING AN OPEN DIAL SYSTEM, THE END USER WILL USE TOO MUCH CHEMICAL?

A. That is possible, however, it will show in peoples work, either from too much residue or not strong enough for other tasks. We believe that inherently, people want to really good work. We are providing options for them to do so.

Q. WHAT IS THE FLOW RATE FOR LOW FLOW AND HIGH FLOW?

A. Low flow is 1 gpm and High Flow is 4 gpm.

Q. IS THERE A LOCKING FEATURE FOR THE HIGH FLOW SIDE?

A. Yes, the black actuator in the top left of either dispenser when turned to the right (and machine is in operation) will lock the flow for larger vessels like buckets or Auto Scrubbers. Turn to the left to stop the auto flow.

Q. WHAT IS THE DEVICE THAT PREVENTS ACCESS TO THE CHEMICAL?

A. It is called a Safelink system. There are teeth on the plastic insert that when placed into the neck of our bottles, lock into place to the unit cannot pull out.

FOR A MORE COMPLETE CLEAN, CONTACT US!

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Q. ON SOME OF YOUR CHEMICALS, I NOTICED SOME MOISTURE AROUND THE INSERT. IS THIS NORMAL?

A. Yes. This can happen with our EP50, EP64, EP65 and EP68 because they contain Hydrogen Peroxide. For this reason, we need to provide a vent for the product to naturally gas off, so seeing some moisture is perfectly normal.

Q. ARE THESE DISPENSERS AVAILABLE IN AIR GAP AND ACTION GAP?

A. Yes, both versions are available depending on your geography and plumbing codes.

Q. DO YOU HAVE SALES COLLATERAL AVAILABLE ON THIS NEW OMNI-MIXX AND OXYMIXX II SYSTEMS?

A. Yes you can find them on our website or find them here:

English: https://www.avmor.com/wp-content/uploads/2018/11/5015_02_generic_omni_oxymixx_flyer_en.pdf

French: https://www.avmor.com/wp-content/uploads/2019/01/5015_02_generic_omni_oxymixx_flyer_fr.pdf

Q. DO YOU HAVE INFORMATION ON HOW TO INSTALL THIS UNIT?

A. Yes, you can find that information on our website or find them here:

• STEP BY STEP Omni-Mixx II / Oxy-Mixx II Installation Guide: <https://www.youtube.com/watch?v=tlFqw4BGbR0>

• HOW TO USE THE OMNI-MIXX / OXY-MIXX II DISPENSER: https://www.youtube.com/watch?v=9AcB_s_gJMI&feature=youtu.be

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